



1980 Highland Pike, Ft. Wright, KY 41017

July 24, 2009

RE: CARS and NMVTIS Update; NMVTIS Reporting Obligations Under CARS Program

Dear Car-Part.com customer:

Regulations setting forth the Requirements and Procedures for Consumer Assistance to Recycle and Save Program were released by the National Highway Traffic Safety Administration (“*NHTSA*”) today. These regulations contain the requirements and procedures for participation in the Car Allowance Rebate System (“*CARS*”). The list of disposal facilities to which dealers may transfer vehicles traded in under the CARS program is set forth at www.cars.gov/dealer/disposal-and-salvage. The NHTSA created this initial list of approved disposal facilities by including all recyclers that are registered with the National Vehicle Mercury Switch Recovery Program (“*NVMSRP*”). If you are not currently registered for the NVMSRP, we encourage you do so right away if you would like to be included on NHTSA’s list of disposal facilities to which dealers may transfer vehicles traded in under the CARS program. Information about how to sign up for the NVMSRP program can be found on the End of Live Vehicle Solutions website at www.elvsolutions.org.

The CARS regulations also require a disposal facility that acquires a vehicle traded in under the CARS program to report the vehicle into the National Motor Vehicle Title Information System (“*NMVTIS*”) within 7 days after receiving the vehicle and to make subsequent NMVTIS reporting once the vehicle is crushed or shredded. As a result, if you intend to receive vehicles traded in under the CARS program, you will need to register for NMVTIS reporting in order to meet your obligations under the CARS program with respect to any such vehicles. If you are not currently registered for NMVTIS reporting, we encourage you do so right away if you intend to receive vehicles turned in under the CARS program. In order to register for NMVTIS reporting, you will need to contact one of the authorized NMVTIS data consolidators – Auto Data Direct or Insurance Services Office.

You can register for NMVTIS reporting with Auto Data Direct using their online registration process. Please visit Auto Data Direct’s website (www.add123.com) for more information. Auto Data Direct has also informed us that it will be providing NMVTIS reporting free of charge for vehicles acquired under the CARS program.

In order to register with Insurance Services Office, you need to send an e-mail indicating your desire to become registered to claimsearchnmvtis@iso.com and they will send you an e-mail with information regarding their program and the forms and agreements that need to be completed to report through Insurance Services Office.

We are still hopeful that ARA Services Corporation may be designated as an NMVTIS data consolidator in the future. However, because of the NMVTIS reporting obligations contained in the CARS regulations we encourage you to register for NMVTIS reporting at this time with one of the current NMVTIS data consolidators (either Auto Data Direct or Insurance Services Office). From what we know of their programs, you would be free to discontinue reporting through one of the other data consolidators and choose to report through ARA Services Corporation in the event that ARA Services Corporation is designated as an NMVTIS data consolidator in the future.

If you have any questions regarding NMVTIS reporting, please contact your support rep or e-mail them to NMVTISReporting@car-part.com.